

Appendix 3

Summary of PSPO Review Responses 2023

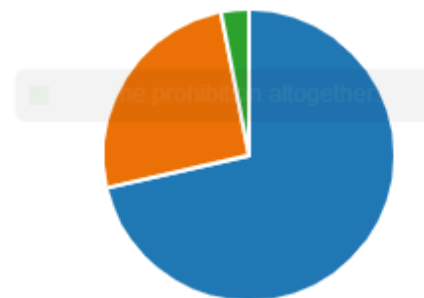
1. BEGGING

CURRENT PUBLIC SPACE PROTECTION ORDER			PROPOSED PUBLIC SPACE PROTECTION ORDER	
PURPOSE	CURRENT PROHIBITION	WHEN	PROPOSED PROHIBITION	REASONS
The aim is to support vulnerable people to break the cycle of begging and to reduce the impact this has on the City Centre offer. People who make requests for money or donations in the City Centre are less likely to access support services whilst they receive income from this to sustain their current Lifestyles. This also impacts on the vibrancy and attractiveness of the environment of the City Centre to visitors, shoppers and businesses. Enforcement action will primarily focus on helping people to change behaviour and access support and services.	No person shall make any verbal, non-verbal or written request for money, donations or goods, including the placing of hats, clothing or containers so as to cause or is likely to cause harassment, alarm, distress, nuisance, or annoyance.	At all times (not including restriction on people who busk)	Un-changed	The evidence collected by the Council and the data from the police demonstrates there are still a number of incidents of begging in an anti-social manner. It is therefore proposed to keep this prohibition.

Question asked:

People asking you for money, donations or goods – including through placing of hats, clothing or containers – that causes nuisance, annoyance or distress. (see PSPO Number 1)

- Keep the prohibition as it is 1712
- Change the prohibition 610
- Drop the prohibition altogether 74



Keep the prohibition as it is	1712	71.5%
Change the prohibition	610	25.5%
Drop the prohibition altogether	74	3.1%

Keep the Prohibition as it is – 71.5%

These responses still support the PSPO preventing antisocial behaviour associated with begging. The majority of respondents opted to keep the prohibition.

Example comments include:

“As an elderly lady I find being constantly approached annoying and intimidating”.

“Begging is a huge problem in the city Centre, it is very intimidating and frightening experience and puts me off from going unless i have too. It is reputationally damaging and puts visitors off from coming into Doncaster”

“I don't feel safe in parts of the city centre and anything that can be done to improve people's confidence in visiting is required”

“If people are asking for money/loitering I feel unsafe and very anxious and will reduce my visits into the town centre”

“Lots of people begging while ‘on the move’ walking as if passing by but then asking for money, it doesn’t always feel friendly or safe.”

“I find this intimidating and would make me think about going to town on my own.”

Conclusion:

- Comments centered around feeling unsafe and intimidated in the city centre due to begging and suggest that the public do not want the prohibition to be changed. This supports the PSPO as it evidences that people find the act of begging has a detrimental impact on their quality of life.
- It is important to note, the current PSPO is specifically focused on attempting to prevent begging that is anti-social in nature rather than prevent the act of begging itself.
- The prohibition means no person shall make any verbal, non-verbal or written request for money, donations or goods, including the placing of hats, clothing or containers so as to cause or is likely to cause harassment, alarm, distress, nuisance or annoyance. This is at all times (not including restriction on people who busk).

Change the Prohibition - 25.5%

Just over a quarter of respondents opt to change the prohibition.

Comments include:

“A greater police presence is needed, particularly at night”.

“A stricter policy needs to be implemented”

“change it in line with people's comments from this survey. Respect the voice of the people who live here.”

“Frankly it isn't working, it appears unenforceable with existing resources applied to the problem. This needs a robust and radical new approach”

“Make it more strict, people are avoiding the city centre because of this, my family shop else where now due to this”.

“I don't think the prohibition goes far enough.”

Conclusion:

- Comments centered around the amount of police presence in the city centre and the policies in place (in reference to the prohibition) with suggestions of changes to it make it in their view, stricter.
- Ultimately more respondents still want to keep the prohibition as it is in its current form.

Drop the Prohibition altogether – 3.1%

Most respondents did not opt to drop the prohibition, for those that did however, a range of comments were made.

Example comments include:

“Begging is still common and the PSPO is just not enforced. There is even a beggar outside Asda supermarket on Bawtry Road every time I shop there. Nobody is even interested in doing anything about it. Parts of the city centre are becoming no-go areas.”

It's not working and these people need help not banishing”

“The number of people you describe above is minimal in my experience. No doubt there are many and complex reasons why people end up in this position and perhaps they need more support rather than being prosecuted by the law.”

“I don't find such people threatening or a problem”.

“The homeless need more support. Empty offices/housing to keep them safe.

Conclusion:

- Feedback suggested some feel the challenges in this area are less extensive than others feel, and there were concerns about what the prohibition might mean for homeless people in the community.

- To reiterate, the current PSPO is specifically focused on attempting to prevent begging that is anti-social in nature rather than prevent the act of begging itself.

2. LOITERING

CURRENT PUBLIC SPACE PROTECTION ORDER			PROPOSED PUBLIC SPACE PROTECTION ORDER	
PURPOSE	CURRENT PROHIBITION	WHEN	PROPOSED PROHIBITION	REASONS
The aim is to stop people loitering around ATMS and pay machines, which has a detrimental effect on people's feelings of safety and on the vibrancy of the City Centre. Enforcement action will primarily focus on helping people to change behaviour and access support services.	No person shall loiter, sit or lay on the floor or on temporary structures in or adjacent to doorways or around pay machines (including banks, supermarkets) in a manner causing or likely to cause harassment, alarm, distress, nuisance or annoyance to any person within the City Centre.	At all times	No person shall loiter, sit or lay on the floor or on temporary structures in or adjacent to doorways or around pay machines (including banks, supermarkets and car parking payment machines) in a manner causing or likely to cause harassment, alarm, distress, nuisance or annoyance to any person within the City Centre.	Although on the face of it there is a reduction of recorded incidents of loitering, we are aware that City Centre Engagement Officers have utilised the dispersal powers to move on individuals who are loitering and after being requested to leave and then behave in an anti-social manner. Therefore, the collective evidence demonstrates this still remains and issue. In addition, a number of complaints have been received regarding loitering around car

				parking payment machines It is therefore proposed to keep this prohibition but adding in car parking payment machines to the wording of the prohibition.
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Question asked:

People loitering around pay machines (including banks, supermarkets, car parking payment machines) unless waiting to use them. (see PSPO Number 2)

- Keep the prohibition as it is 1335
- Change the prohibition (as sugg... 778
- Change the prohibition 254
- Drop the prohibition altogether 29



Keep the prohibition as it is	1335	55.7%
Change the prohibition (as suggested at PSPO Number 2)	778	32.5%
Change the prohibition	254	10.6%
Drop the prohibition altogether	29	1.2%

Keep the Prohibition as it is – 55.7%

These responses still support this prohibition for loitering at over 55%.

Example comments include:

“Again this makes me feel uncomfortable and should be extended to all supermarkets if possible”.

“Having people who are not using cash machines and hanging around them makes me feel uncomfortable and unsafe”.

“I avoid using cash machines on the street, this is extremely worrying and intimidating. I have changed by routine and behaviour because of this.”

“It makes you feel nervous I go in banks to use machines as I don't feel safe outside”.

“People should not be allowed to inappropriately loiter anywhere, so it is important that this remains unchanged”.

“They are intimidating to lone women and the elderly”.

Conclusion:

- Most respondents did opt to keep the prohibition as it is.
- Comments centered around feelings of safety when visiting the city centre and getting cash out from cash machines, including for women and the elderly.
- The prohibition means no person shall loiter, sit or lay on the floor or on temporary structures in or adjacent to doorways or around pay machines (including banks, supermarkets) in a manner causing or likely to cause harassment, alarm, distress, nuisance or annoyance to any person within the Town Centre and is present at all times.

Change the prohibition (as suggested) 32.5%

A third of respondents would support changing the prohibition (as suggested), however, most respondents did still opt to keep the prohibition as it is.

Example comments include:

“Again this is happening and makes me feel unsafe.”

“Current order not being effectively implemented”

“Find people loitering around pay machines particularly in car parks to be quite threatening”

“It is intimidating to find people loitering near ATMs and Car Park Payment Machines. A prohibition needs to be included to deter this practice.”

“Make the PSPO stronger giving the officers more power's to act against these loitering people making respectable people feel uneasy.”

“More police need to be patrolling the streets, Doncaster can be a very threatening place, they need to clamp right down on all these things as much as possible. These suggestions are all very well, but they need enforcing”

Conclusion:

- Comments centered around concerns regarding enforcement of the prohibition and suggestions of increasing presence in the city centre. There were also trends

in people raising concerns with loitering particularly in car parks and near cash (ATM) machines.

- Ultimately however, more people have opted to keep the prohibition as it is.

Change the Prohibition - 10.6%

Just over 10% of respondents suggested changing the prohibition.

Example comments include:

People shouldn't be allowed to hang about around cash machines or car parking machines it's intimidating and unnerving

“Have more PSCO's to help people move on quickly and safely.”

“Zero tolerance of all ASB and illegal acts.”

“To extend the PSPO with changes from feedback. Again need Police presence for reassurance when going into town.”

“This is a big problem again, and needs addressing. The general public are being hounded out of the city centre, due to feeling unsafe”

“Stronger measures are needed or more staff to enforce it”.

Conclusion:

- Comments centered around increasing enforcement in the city centre and changing the prohibition to support improvements. Feedback also showed some people feel it is a problem which needs addressing, with comments surrounding feelings of safety.
- Ultimately however, most people have opted to keep the prohibition as it is.

Drop the Prohibition altogether – 1.2%

A very small percentage of people opted to drop the prohibition.

Example comments include:

“Because its never enforced”.

“There is no enforcement by the council. Without enforcement, the prohibition is pointless and has no effect”.

“I have never witnessed this behaviour and the prohibition seems excessive”.

“I've never encountered this problem”.

“Address the issue of why they are there, not what they are doing”.

“I have never been intimidated by anyone in the town centre”.

Conclusion:

- Some respondents feedback suggested they did not feel there was an issue with loitering. There were also concerns raised with the enforcement of the prohibition.
- Ultimately however, most people have opted to keep the prohibition as it is.

3. NO RETURN IN 24 HOURS (DISPERSAL)

CURRENT PUBLIC SPACE PROTECTION ORDER			PROPOSED PUBLIC SPACE PROTECTION ORDER	
PURPOSE	CURRENT PROHIBITION	WHEN	PROPOSED PROHIBITION	REASONS
<p>The aim is to deter people from behaving in an anti-social manner which has a detrimental effect on people's feelings of safety and on the vibrancy of the City Centre.</p> <p>Enforcement action will primarily focus on helping people to change behaviour and access support services.</p>	<p>No person shall, after being requested to leave by an authorised officer due to them behaving in a manner causing or likely to cause harassment, alarm, distress, nuisance or annoyance to any person within the City Centre without reasonable excuse, remain or return to the City Centre within a period of 24 hours.</p>	<p>At all times.</p> <p>In respect of those individual s who are rough sleeping this prohibition will only apply if they have access to alternative accommodation or have refused support.</p>	<p>No change proposed</p>	<p>The evidence collected by the Council and the data from the police (referred to by the police as rowdy/ inconsiderate behaviour) demonstrates such behaviour is prolific in the City Centre. It is therefore proposed to keep this prohibition.</p>

Question asked:

People who have been causing antisocial behaviour are prevented from returning to the City Centre within 24 hours after being requested to leave (see PSPO Number 3)



Keep the prohibition as it is (as suggested at PSPO Number 3)	1632	68.1%
Change the prohibition	731	30.5%
Drop the prohibition altogether	33	1.4%

Keep the Prohibition as it is – 68.1%

These responses still support keeping the prohibition for no return in 24hrs (dispersal), with almost 70% people opting to keep the prohibition.

Example comments include:

“24 hours does not seem a long enough ban to me, and surely requesting them to leave means that they dont have to, so they can continue to stay and spoil the centre for everyone else.”

“24 hrs isn't long enough, and they probably return before then as there aren't enough police to enforce this”

“Ban them for longer”

“This should more than 24 hours”

“Should be increased to at least 72 hours”

“These people have to be taken into care with a plan put in place to break the social cycle trapping them.”

Conclusion:

- Comments centered around feedback regarding people who have been causing anti-social behaviour being prevented from returning to the city centre within 24 hours after being requested to leave and potential for this to be more hours with

different suggestions of timings made. There were also concerns raised with anti-social behaviour and the wellbeing of people in the community.

- Support ultimately remains for the prohibition.

Change the Prohibition - 30.5%

Over 30% of people opted to change the prohibition.

Example comments include:

“24 hours doesn't seem long enough, perhaps a month. But help should be available for vulnerable people.”

“A 24 hour ban is totally insufficient”

“24 hours is not long enough. People causing antisocial behaviour should be prevented from entering the city centre for a month”

“24 hours isn't long enough and there are not enough police around to police it”

“A greater police presence is needed, particularly at night”

“A total ban on being in the town centre with a support programme to help these individuals get back on track. There is never any feed back of the good happening for them.”

Conclusion:

- Comments also centered around feedback regarding people who have been causing anti-social behaviour being prevented from returning to the city centre within 24 hours after being requested to leave and potential for this to be more hours. There were also comments regarding support for people in the community.
- Ultimately, there is still more support for keeping the prohibition as it is.

Drop the Prohibition altogether – 1.4%

Just over 1% of respondents opted to drop the prohibition altogether.

Example comments include:

“Doesn't work unless policing is improved.”

“24 hours does nothing”

“How can you keep a check on this?”

“Why 24 hours. Does someone think they are going to change their behavior during this time? They should be banned for a month!”

“They do nothing about it”

“Again, not being enforced so why bother having it”

Conclusion:

- Comments centered around concerns with if the prohibition will be enforced and further concerns as per some other responses, about the 24hr period in the prohibition.
- Ultimately, however, more respondents still opt to keep the prohibition.

4. ALCOHOL

CURRENT PUBLIC SPACE PROTECTION ORDER			PROPOSED PUBLIC SPACE PROTECTION ORDER	
PURPOSE	CURRENT PROHIBITION	WHEN	PROPOSED PROHIBITION	REASONS
The aim is to deter people from consuming alcohol on the streets other than at licensed premises and to prevent antisocial behaviour and impacts on the City Centre related to this. Enforcement action will primarily focus on helping people to change behaviour and access support services.	No person shall consume alcohol in any public place in the City Centre other than at licensed premises or shall be in possession of any opened vessel containing or purporting to contain alcohol in any public place save for those places identified by Section 62 of the Act.	At all times (Street markets /events/ festivals will have obtained Temporary Event Notices, so will in effect be licensed premises for the time they are there)	Un-changed	The evidence collected by the Council together with the data from the police relating to the consumption of alcohol demonstrates such behaviour continues in the City Centre and is particularly more prolific around the time of important sporting events such as the St Leger festival, international football tournaments and the Christmas and New Year period. It is therefore proposed to keep this

				prohibition. To clarify the prohibition does not impact on premises with licenses to sell alcohol.
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Question asked:

People drinking in the street in the City Centre other than in a pub or an area where this is allowed such as a pub garden or shall be in possession of any opened vessel containing or purporting to contain alcohol in any public place (see PSPO Number 4)

- Keep the prohibition as it is 1868
- Change the prohibition 474
- Drop the prohibition altogether 54



Keep the prohibition as it is	1868	78.0%
Change the prohibition	474	19.8%
Drop the prohibition altogether	54	2.3%

Keep the Prohibition as it is – 78.0%

These responses still support the PSPO prohibition regarding consumption of alcohol outside licensed premises in the city centre.

Example comments include:

“Always very unpleasant to be in city centre, seeing drunk and drug-affected people and their behaviour - shouting at each other, staggering maybe into your path. City centre does not feel a safe, comfortable place to be. Always feels like a threat of something unsettling or even violent about to happen. Only go there for work, but do not like to do so for any other reason - leave as quickly as possible. Most people I know say this - will not go into centre.”

“Alcohol should not be consumed on the street”

“Drinking in the street just leads to antisocial behaviour and is yet another deterrent for the public to use the town centre”

“Enforce the order with heavier penalties”

“I think this should be clamped down on hard.”

“It is intimidating when people are drinking in the str, especially when in groups.

Conclusion:

- The majority of respondents opted to keep the prohibition in place.
- Comments centered around concerns with substance misuse in the city centre and feeling unsafe as a result of this. There are also trends of feedback of people feeling intimidated by these challenges and feedback on the strength of the prohibition.
- The prohibition relates to drinking alcohol in public areas. It means no person shall consume alcohol in any public place in the Town Centre other than at licensed premises or shall be in possession of any opened vessel containing or purporting to contain alcohol in any public place save for those places identified by Section 62 of the Act. It is in effect at all times, unless a street market/ event/ festival has obtained a temporary event notice, so will in effect be licensed premises for the times they are there.

Change the Prohibition - 19.8%

A fifth of respondents opted to change the prohibition.

Example comments include:

“Ban it all together. It is the root of a lot of the anti social behaviour, violence and crime. Can’t walk through the city centre and surrounding nearby areas without being or feeling threatened and intimidated.”

“Ban street drinking totally and police this by having street wardens”

“Drunks swearing, shouting and acting in an aggressive manner is highly off-putting”

“Make the rules more strict and ensure the rules are followed / inforced.”

“On the spot fines. But hard to enforce.”

“Stop drinking in the street altogether”

Conclusion:

- Although around 20% opted to change the prohibition, the majority of respondents still opted to keep the prohibition in place.
- Comments centered around greater enforcement surrounding consumption of alcohol in the city centre and concerns with antisocial behaviour including some feedback regarding aggressive behaviour, along with concerns about street drinking.

Drop the Prohibition altogether – 2.3%

Over two percent of respondents opted to drop the prohibition altogether.

Example comments include:

“Again, doesn't work unless policing is improved.”

“if people want to drink they should be allowed freedom of choice, unless they are causing disruption”

“The level of ASB in Doncaster Town Centre is strongly linked to the alcohol culture in the town and seeking to target vulnerable people as a problem seems a bit rich given the drive of the night time economy through drink”

“They will drink no mater what. There is not enough police”

“Makes no difference”

“Not really an issue”

Conclusion:

- Although around 20% opted to change the prohibition, the majority of respondents still opted to keep the prohibition in place.
- Comments centered around greater enforcement surrounding consumption of alcohol in the city centre and concerns with antisocial behaviour and impact of the prohibition and issue itself.

5. INTOXICATING SUBSTANCES

CURRENT PUBLIC SPACE PROTECTION ORDER			PROPOSED PUBLIC SPACE PROTECTION ORDER	
PURPOSE	CURRENT PROHIBITION	WHEN	PROPOSED PROHIBITION	REASONS
The aim is to deter people from consuming drugs / intoxicating substances and to prevent antisocial behaviour and the impacts on the City Centre related to this. Enforcement action will primarily focus on helping people to change behaviour and access support services.	No person will ingest, inject, smoke or otherwise use intoxicating substances (substances with the capacity to stimulate or depress the central nervous system) or possess any	At all times	To remain unchanged	The evidence collected by the Council and the data from the police relating to the intoxicating substances demonstrates such behaviour is prolific in the City Centre. Police data

	<p>item that can be used to assist in the taking of intoxicating substances. This includes any device for smoking substances other than e-cigarettes, it also includes needles, except for those packaged and sealed by the manufacturer and stored in a hard case.</p>			<p>suggests that discarded drugs paraphernalia a remains an issue in the City Centre. It is therefore proposed to keep this prohibition in its present form.</p>
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Question asked:

People having, taking or using recreational drugs/intoxicating substances within the City Centre. (see PSPO Number 5)

- Keep the prohibition as it is 1706
- Change the prohibition 655
- Drop the prohibition altogether 35



Keep the prohibition as it is	1706	71.2%
Change the prohibition	655	27.3%
Drop the prohibition altogether	35	1.5%

Keep the Prohibition as it is – 71.2%

The majority of respondents (over 70%) opted to keep the PSPO prohibition as it is with deterrence of people from consuming drugs/intoxicating substances and to prevent antisocial behaviour and impacts on the town centre related to this.

Example comments include:

“Definitely needs more enforcement.”

“Absolutely essential to be kept in place. We all should be able to use our City without feeling intimidated and uncomfortable”.

“Better measures are needed to stop this and make Doncaster a safe place”

“Definitely needs more enforcement”.

“It portrays a bad image and can be intimidating”.

“Keep prohibition and enforce ban more”.

Conclusion:

- The majority of respondents opted to keep the prohibition as it is.
- Comments centered around substance misuse, image of the city centre and feelings of intimidation as a result of the challenges in this area. Respondents also suggested it was essential to keep the prohibition in place, and some suggested further enforcement of the prohibition.
- The aim of the prohibition is to deter people from consuming drugs/intoxicating substances and to prevent antisocial behaviour and impacts on the city centre related to this. Enforcement action will primarily focus on helping people to change behaviour and access support services. It is in effect at all times.

Change the Prohibition - 27.3%

Nearly a third of respondents opted to change the prohibition, however, the majority opted to keep it.

Example comments include:

“Ban from City Centre”

“Crack down harder on drug use and support individuals to get help to stop.”

“This is a big problem and need much more serious attention. Every time I visit city centre I smell weed being opening smoked as people walk along. And outside B&M in particular lads in hoodies on cycles doing drug deals.”

“Get the users proper help”

“There should be no drugs taking in the City Centre - zero tolerance.”

Conclusion:

- A small number of respondents opted to change the prohibition.
- Comments centered around supporting people with substance misuse issues, concerns with substance misuse in the city centre, and suggestions to increase the prohibition enforcement further.

Drop the Prohibition altogether – 1.5%

Over 1% of respondents opted to drop the prohibition altogether.

Example comments include:

“Why do you need a prohibition order to stop something which is illegal anyway? Enforce the law. It's just a flag waving exercise.”

“There are other laws to deal with these issues”

“It's not working”.

“Not policed properly or with any conviction for it to be effective.”

“Police should stop this.”

Conclusion:

- A small number of respondents opted to drop the prohibition altogether, however, ultimately most respondents opted to keep it as it is.
- Comments predominately centered around challenges with enforcement of the prohibition.

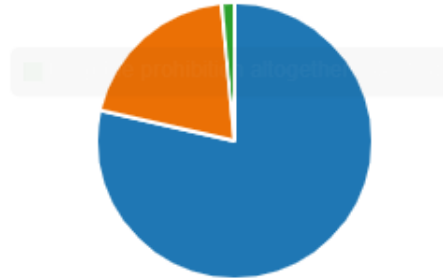
6. URINATE / DEFECATE

CURRENT PUBLIC SPACE PROTECTION ORDER			PROPOSED PUBLIC SPACE PROTECTION ORDER	
PURPOSE	CURRENT PROHIBITION	WHEN	PROPOSED PROHIBITION	REASONS
The aim is to deter people from behaving in an anti-social way which can cause public and environmental health problems, as well as difficulties for City Centre businesses/ traders.	No person shall urinate or defecate in any public place; this does not include public toilets.	At all times	No change proposed	The evidence collected by the Council demonstrates there still remains an unacceptable level of such behaviour occurring in the City Centre. It is therefore proposed to keep this prohibition.

Question asked:

People urinating or defecating other than in public toilets. (see PSPO Number 6)

- Keep the prohibition as it is (as ... 1882
- Change the prohibition 478
- Drop the prohibition altogether 36



Keep the prohibition as it is (as suggested at PSPO Number 6)	1882	78.5%
Change the prohibition	478	19.9%
Drop the prohibition altogether	36	1.5%

Keep the Prohibition as it is – 78.5%

The majority of respondents (almost 80%) opted to keep the prohibition as it is. Therefore, still supporting the prohibition for people urinating or defecating other than in public toilets.

Example comments include:

“And how often are the city streets probably power washed or clean professionally, or is nature's rain the answer”.

“But commit to having public toilets available throughout the centre for all to use.”.

“ENSURE THAT THIS IS ENFORCED. MORE PUBLIC TOILETS WHICH ARE KEPT CLEAN AND HYGENIC SHOULD BE MADE AVAILABLE. NIGHT TIME TOILETS NEED TO BE ALSO AVAILABLE”.

“Its disgusting and makes the city centre look untidy and smell it makes you not want to come in”.

“Lavatories need to be kept open to avoid this. Charges need to be dropped in the bus station”.

“Public toilets should be available and opened - distinct lack of public toilets in a city of this size”.

Conclusion:

- Most respondents opted to keep the prohibition.
- For those who opted to keep it as it is, comments predominately centered around the timings for opening of public lavatories and general cleanliness of these facilities. There was also feedback for a provision of public lavatories being open at night-time.
- The prohibition is in regard to urination and defecation in public. No person shall urinate or defecate in any public place; this does not include public toilets. This is in place at all times.

Change the Prohibition - 19.9%

Nearly 20% of respondents opted to change the prohibition, however, the majority of people still opted to keep the current as is.

Example comments include:

“Definitely extend this into the residential areas. People coming back from town often use the back of my garage, flats, park as a toilet”

“Disgusting habit but City centre does not have a lot of public facilities”

“Expand all across dmbc area”

“Get serious in bringing Doncaster back to a level where people would like to visit.”

“Make it stricter, and actually enforce it!”

“Too few public toilets in town full stop so might wan to address this as a mitigation.”

Conclusion:

- Most respondents still opted to keep the prohibition as it is.
- For those who wished to change it, comments predominately centered around enforcement of the prohibition and local challenges in this area with some suggestions to expand the amount of public toilets across the borough.

Drop the Prohibition altogether – 1.5%

A small percentage of respondents opted to drop the prohibition altogether.

Example comments include:

“It might be more helpful to make sure there are sufficient public toilets”

“No public toilets anywhere at night so where are you supposed to go?”

“There is a severe lack of public toilets in the centre outside shopping hours.”

“Where else are they supposed to go if you've taken away free public toilets? It's a basic human function.”

“Not enough public toilets”.

“There is no enforcement by the council. Without enforcement, the prohibition is pointless and has no effect.”

Conclusion:

- Only a small amount of respondents opted to drop the prohibition.
- Comments predominately centered around the amount of public lavatories in the city centre and opening times. There was also feedback about the enforcement of the prohibition.

7. CAR PARKING EQUIPMENT

CURRENT PUBLIC SPACE PROTECTION ORDER			PROPOSED PUBLIC SPACE PROTECTION ORDER	
PURPOSE	CURRENT PROHIBITION	WHEN	PROPOSED PROHIBITION	REASONS
<p>The aim is to ensure effective provision of car parking in the City Centre, which is vital to the economy and most important to vulnerable and disabled visitors.</p> <p>Vandalism and blockages of parking machines causes great frustration and expense to car park users and deters from the experience of using the Town Centre.</p>	<p>No person shall, unless they have a parked vehicle in the location, without reasonable excuse, loiter near to, touch or interfere with any parking equipment, in the Town Centre without authorisation.</p>	<p>At all times</p>	<p>It is proposed to remove this prohibition.</p>	<p>The evidence collected by the Council demonstrates that with the installation of new technology (ring go parking app) the cash within parking machines has substantially reduced, therefore this prohibition can be removed as the reported issues have substantially reduced. It is proposed that the issue of loitering around car parking payment machines is</p>

				covered within an amended prohibition number 2.
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Question asked:

People standing around, touching or interfering with any parking equipment, in the City Centre. (see PSPO Number 7)



Keep the prohibition as it is	1807	75.4%
Change the prohibition	397	16.6%
Drop the prohibition altogether (as suggested at PSPO Number 7)	192	8.0%

Keep the Prohibition as it is – 75.4%

Over 75% of respondents opted to keep the prohibition for people standing around, touching or interfering with any parking equipment, in the city centre. Therefore, still supporting the prohibition for people standing around, touching or interfering with any parking equipment, in the city centre.

Example comments include:

“Anti-social behaviour in the city centre here seems worse than most places I've been to recently. It has put off my wife from ever visiting the city centre. I know other people who feel the same. The area at the bottom of Printing Office Street seems to be the worst, with a lot of unpleasant characters congregating there.”

“Get rid of parking charges more people might come to town”.

“I really don't think this should be dropped, car parking crime will go through the roof if it's not managed.”

“As I have said before shopping in doncaster is no longer a pleasant experience”.

“It needs more than prohibition on all these counts. Support for those on drugs and provision of accommodation for the homeless”.

“Not everyone has the ability to pay by phone/online, usually the elderly who feel more vulnerable and prefer to use cash”.

Conclusion:

- Most respondents opted to keep the prohibition.
- Comments predominately centered around the necessity to keep it and feedback about concerns including experiences of visiting the centre of Doncaster and support for people in the community who are homeless or experiencing substance abuse issues.

Change the Prohibition - 16.6%

Over 16% of respondents opted to change the prohibition.

Example comments include:

“Beggars have started loitering around them now. You don’t feel safe.”

“Ban from entering Doncaster”

“Contactless or chip passes should be norm”

“Improve the policing of it.”

“Make it stronger or enforce it more”

“They should also be fined/prosecuted.”

Conclusion:

- Although some respondents wanted to change the prohibition, most respondents overall opted to keep it as it is.
- Comments predominately centered around concerns with begging and enforcement of the prohibition.

Drop the Prohibition altogether – 8.0%

Just under 10% of people opted to drop the prohibition altogether.

Example comments include:

“The current prohibition order is definitely not working and needs to be strengthened to its strongest possible level.”

“Why should elderly people be frightened to use the market due to the unwanted beggars”

“This is not an issue I have encountered in Doncaster. Indeed whenever I have parked in Doncaster, I have paid using the app.”

“There are laws in place and police have powers to deal with such behaviours with out the prohibition.”

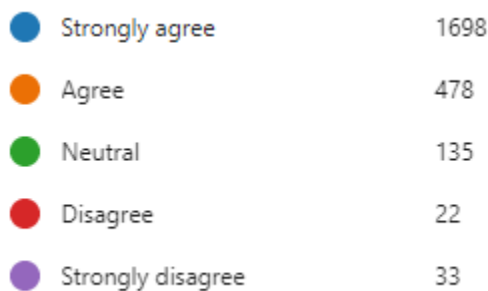
“stop charging, will help regenerate the patronage of the city centre.”

“Abolish the paid parking zones and redirect resources to create additional positions in the police force. This will be a benefit for the revitalization of the city center, from the perspective of regular people, and may attract investors to the downtown area.”

Conclusion:

- Although some respondents wanted to change the prohibition, overall, most respondents opted to keep it as it is.
- Comments predominately centered around concerns with costs, enforcement of the prohibition and feelings of safety.

Option 1: To extend the PSPO, but with changes that reflect the feedback we have received on the existing PSPO (including any changes arising from discussions of the responses to this questionnaire)



Strongly agree	1698	70.9%
Agree	478	19.9%
Neutral	135	5.6%
Strongly disagree	33	1.4%
Disagree	22	0.9%

Strongly agree comments summary- 70.9%

Example comments include:

“100% need to keep the PSPO if we have any chance of real shoppers returning to the town. We have it yes but we do not have the police or staff to enforce it properly. I have worked in town 20 years its gone down hill in a massive way. Sad to see really”

“All anti social and threatening behaviour should be removed from the City Centre this is not a place to feel safe and I only visit if I really really have to it is awful. There are homeless people taking drugs all over the place it is not a place I wish to visit and have spoken to many people who are of the same opinion.”

“As a woman, visiting the city centre currently is not something enjoyable due to the large amount of antisocial behaviour. There are groups of young people intimidating people in the Frenchgate, groups of homeless people on St Sepulchre Gate, and individuals drinking, smoking, shouting. Additionally, outside CAST, school children loiter, intimidating passers by and riding bikes round and round”

Conclusion

Nearly 3 quarters of respondents selected strongly agree and pointed to negative feelings towards the challenges surrounding antisocial behaviour.

Agree comments summary- 19.9%

Example comments include:

“Do something about this otherwise nobody will want to come to our city.”

“I do not feel safe in Doncaster even during the day, especially walking up Silver Street.”

“It's alright having rules it is the implementation of the rules that matter.”

“The more power to tackle the issues and make the city centre safer and attract more visitors the better”

“The people of the city hopefully know what's best for the city. The important provision is the care of people not the penalisation. Care and nurture are more likely to bring about change. Rules encourage people to find ways to break them.”

“We regularly choose to bypass Doncaster town centre and instead go on the train to Leeds. This is not ideal but we often do not feel comfortable in Doncaster. A good example is outside of the railway station. A lot of money has been spent to make this area look nice, which it does. However, groups are regularly allowed to congregate outside and adjacent to the Frenchgate entrance. The floor is already badly stained by spilled drinks, cigarette butts and litter. We reported this to some police outside the railway station and they simply shrugged their shoulders!”

Conclusion

Almost a fifth of respondents opted for strongly agree and comments included avoidance of the city centre and enforcement of the prohibition.

Neutral comments summary- 5.6%

Example comments include:

“I would not be in favour of incorporating feedback that would involve dilution of these powers as they currently stand, but happy for feedback that strengthens or improves the current provisions.”

“PSPO's have their uses but it is important to consider the underlying causes of some problems as well.”

“Depends on the responses. People safety is priority. To be comfortable within our own city centre, needs to be a priority.”

“There are laws in place and police have powers to deal with such behaviours without the prohibition.”

“I’m in favour of maximum prohibition the day time economy in the city centre is too precarious to take any chances”

Conclusion

A small amount of people opted for neutral, and comments included suggestions of strengthening the current provision and different suggestions.

Strongly disagree comments summary- 1.4%

Example comments include:

“I do not agree that a PSPO should continue - it has been in operation for many years now with little or no evidence to show any positive change”

“Needs more police on the streets”

“Why waste money”

“Do it but enforce it.”

Conclusion

A small percentage of people opted for strongly disagree, and comments related to enforcement of the PSPO and costs associated.

Disagree comments summary- 0.9%

Example comments include:

“you need to listen to the people in doncaster who do not want this in their town centre”

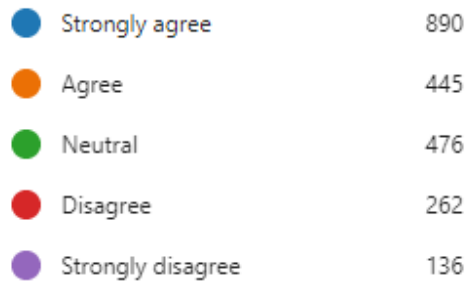
“the present situation cannot continue ,the town is dying ,without serious change it will soon be dead”

“Needs more police on the streets”

Conclusion

A small percentage of people opted for disagree and comments included concerns about the city centre sustainability, resourcing in public services and wider.

Option 2: To extend the PSPO as it stands; changing only the parts required by law/guidance



Strongly agree	890	37.1%
Neutral	476	19.9%
Agree	445	18.6%
Disagree	262	10.9%
Strongly disagree	136	5.7%

Strongly agree comments summary- 37.1%

Example comments include:

“As long as we are moving towards making it a better environment and safer for everyone”

“Doncaster City centre is not a nice place to visit at any time of day or night so much improvement would be required to change my opinion”

“Enforcement needed”

“Genuine shoppers need to feel safe not intimidated by beggars. Especially older people.”

“Maximum enforcement of the Laws/Byelaws for all concerned, and find work for those who are unemployed.....Clear the Town of these Beggar's and Low Life once and for all....otherwise the Town will be a disgrace and the Centre will become a NO GO AREA!”

“Take what measures are required to ensure the safety of visitors and make Doncaster a pleasant place to visit. Currently it is intimidating, the walk down Baxtergate to the Market is cluttered with street sellers and people begging. There is a general feeling of it being tired and dirty. Does not present a good image of the city.”

Conclusion

Almost 40% of people opted for strongly agree to the PSPO, comments included in people's view, the need for greater enforcement, and safety connotations to the issues the PSPO aims to support.

Agree comments summary- 18.6%

Example comments include:

"Action needs to be taken as not so long ago it felt safe to be out but not now with the constant begging and intimidation for people paying for parking etc"

"If this is the only option the I agree but I feel improving the orders is the best option. The world is constantly changing so it needs to adapt with it."

"Make it stricter, and actually enforce it!"

"Need to be progressive and responsive"

"Would like the boundaries to extend to areas on the outskirts"

"Action is needed"

Conclusion

Almost 20% of people opted agree and comments surrounded the enforcement of the PSPO.

Neutral comments summary- 19.9%

Example comments include:

"Extend it but additional staff required to enforce all points"

"I think the changes made should reflect what the public are asking for. Yes, the changes should be lawful but we need to get tougher!"

"If a stronger and better solution is out there then let's amend accordingly"

"Laws change all of the time, but the general public should feel safe to go about their daily business. Part of this is to enjoy the facilities Doncaster has to offer without being approached by beggars, drug users, drunks, homeless and people up to no good. If Doncaster is safe, and has a safe reputation then more people would come into the City Centre."

Conclusion

Almost 20% of people opted neutral and comments surrounded in people's view, strengthening and making positive changes to the PSPO.

Disagree comments summary- 10.9%

Example comments include:

“Extend the PSPO with increased powers with support from the law and incorporating feedback from citizens”

“It needs a complete overall”

“It needs strengthening all round. Scary place to be”

“More street patrol needed”

“Residents views taken more seriously”

Conclusion

Almost 11% of people opted disagree and comments surrounded strengthening and enforcement of the PSPO.

Strongly disagree comments summary- 5.7%

Example comments include:

“No evidence of efficacy - so scarp it and look to improve services for vulnerable people instead of scapegoating them”

“Nothing has changed”

“The current prohibition orders are definitely not working and need to be strengthened to their strongest possible level in accordance with recommendations received in this survey.”

“Why extend something that isn't working?”

“you must listen to the people and only take advice from them”

Conclusion

Almost 6% of people opted strongly disagree and comments surrounded enforcement and effectiveness of the prohibition and using feedback from the community.

Option 3: To let the PSPO expire without renewal

● Strongly agree	85
● Agree	39
● Neutral	136
● Disagree	341
● Strongly disagree	1579



Strongly disagree	1579	65.9%
Disagree	341	14.2%
Neutral	136	5.7%
Strongly agree	85	3.5%
Agree	39	1.6%

Strongly agree comments summary- 3.5%

Example comments include:

“It's not fit for purpose”

“Totally agree with the comment made.”

“Do it clean the town and outlying area up”

“There has been no evidence shown that can say that the PSPO that has been in operation since 2017 - 6 years and what has got better????”

Conclusion

Over 3% of people opted strongly agree to let the PSPO expire, and comments included concerns about cleanliness and how tidy the city centre is and evidence of impact of the PSPO.

Agree comments summary- 1.6%

Example comments include:

“Drug taking and drinking in the street are illegal anyway, so there is no need for the council to impose their own prevention bans”

“What is needed is understanding of a national problem caused by failures in national government policy over the years. Moving the problem out of the centre of Doncaster simply shifts it into neighbouring areas and districts which are by-and-large residential areas, not commercial and business areas.”

Conclusion

Nearly 2% of people opted agree to let the PSPO expire, and comments included illegal status of public drug taking and drinking, and some of the wider issues associated with antisocial behaviour.

Neutral comments summary- 5.7%

Example comments include:

“Hasn't worked effectively enough up to date. Cant see the difference its made if anything things in the city centre seem worse”.

“There are laws in place and police have powers to deal with such behaviours with out the prohibition”.

“Doing nothing is not the answer”.

“Not sure if it would make any difference”.

Conclusion

A small amount of people opted for neutral to let the PSPO expire, and there were comments surrounding laws and effectiveness of the PSPO.

Disagree comments summary- 14.2%

Example comments include:

“A visible presence is paramount, especially with repeat offenders”

“Doncaster city needs to feel safer removing will be a backward step”

“Enforcement of PSPO must continue.”

“town center needs cleaning up,should be a space everybody can feel safe in.”

“Doncaster needs to be more proactive in and need to make the people that come here feel safe when visiting, I feel sorry for the older people that are targeted for money as it must be very intimidating and the large gangs of people drinking/drugged.”

Conclusion

Over 14% of people opted for disagree to let the PSPO expire, and comments related to cleanliness of the city centre, feelings of safety, and presence of enforcement.

Strongly disagree comments summary- 65.9%

Example comments include:

“A PSPO really needs to be in place to protect members of the public against these incidents of anti social behaviour. “

“It needs to be renewed and stronger getting the message across that these kinds of activities will not be tolerated in the City centre”.

“we need more doing.... not less..”

“Need the PSPO for people’s safety . Intimidating behaviour makes people less likely to return to the city centre. Will find other safer towns to visit instead.”

“We need the PSPO to stay in order to attempt to make the city centre a better place. Without it the inviting atmosphere and economic viability of the city centre will decline.”

“This Order should continue and be added to if necessary to allow a safer environment for all within Doncaster.”

Conclusion

The majority of respondents opted for strongly disagree to let the PSPO expire and support its renewal. Comments included the necessity for the PSPO continuation.

Any more information that you feel we should consider

Here is a sample of comments provided:

“The people loitering make it feel uneasy for elderly people”.

“Making the city centre safe and pleasant is essential to encourage people to visit more often”.

“More enforcement of the pspo”.

“Zero tolerance and robust policing”.

“Make it a nicer safer place to shop.”

Other Analysis detail

Number responded and Comment summary

- On behalf of an organisation 58
- As an individual 2338



Number Responded as an individual

2338

Number Responded on behalf of an organisation

58

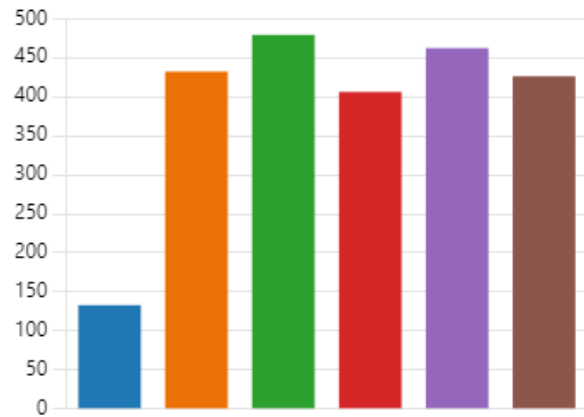
Postcode analysis

Postcode Areas shown with 10 or more responses.

Grand Total	2396	% of Total	Areas covered by Postcode
DN4	554	23.1%	Balby, Belle Vue, Bessacarr, Cantley, Hexthorpe, Warmsworth
DN5	298	12.4%	Arksey, Barnburgh, Bentley, Cadeby, Cusworth, Harlinton, High Melton, Scawsby, Scawthorpe, Sprotbrough, Sunnyfields, Toll Bar
DN3	292	12.2%	Armthorpe, Barnby Dun, Branton, Edenthorpe, Kirk Sandall
DN2	230	9.6%	Intake, Wheatley, Wheatley Hills
DN6	166	6.9%	Adwick-le-Street, Askern, Campsall, Carcroft, Fenwick, Moss, Norton, Sutton, Walden Stubbs, Woodlands
DN11	162	6.8%	Bircotes, Harworth, New Rossington, Rossington, Tickhill, Wadworth
DN7	133	5.6%	Dunsville, Dunscroft, Fishlake, Hatfield, Hatfield Woodhouse, Lindholme, Stainforth
DN12	109	4.5%	Conisbrough, Denaby Main, New Edlington, Old Denaby, Old Edlington
not given	105	4.4%	
DN9	93	3.9%	Epworth, Finningley, Haxey, Auckley, Owston Ferry, Belton, Westwoodside
DN1	83	3.5%	Doncaster City Centre, Hyde Park
DN8	53	2.2%	Moorends, Sandtoft, Thorne
S64	47	2.0%	Mexborough, Swinton, Kilnhurst, Adwick Upon Dearne
DN10	32	1.3%	Bawtry, Misson, Misterton, Scrooby
S66	10	0.4%	Bramley Hellaby, Brampton-en-le-Morthen, Maltby, Stone, Thurcroft, Wickersley, Braithwell, Morthen, Stainton, Micklebring

How often visited city centre

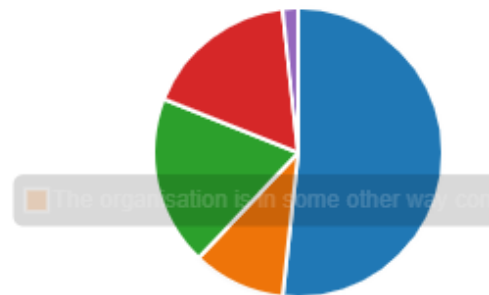
- I spend most/all of my time in t... 133
- I visit the city centre more than ... 432
- I visit the city centre about once... 479
- I visit the city centre about once... 406
- I visit the city centre every so oft... 462
- I never/very rarely visit the city c... 426



Business postcode analysis

Types of organisations

- The organisation is based in the... 30
- The organisation is in some oth... 6
- The organisation is a commercia... 11
- The organisation is a public-sect... 10
- The organisation is a charity 1



Protected characteristics

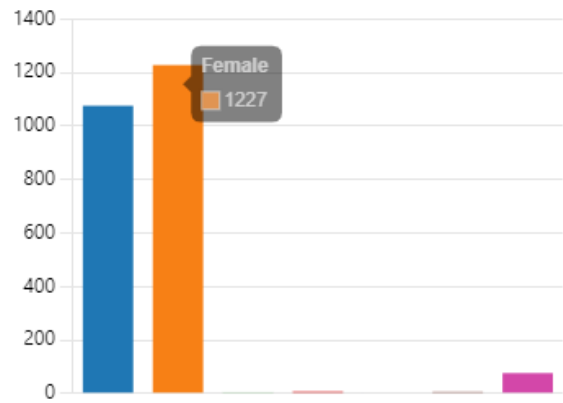
As part of the PSPO consultation exercise, we collected protected characteristic information, which supports us with our understanding of the representativeness of the survey response collection.

As part of the PSPO initiative, we prepared a due regard statement which ensures that no one given protected group under the 2010 Equalities Act is unduly negatively impacted by any changes proposed.

As part of our consultation, we have engaged with faith, BAME, and wider community groups to ensure that we engage people from across our community.

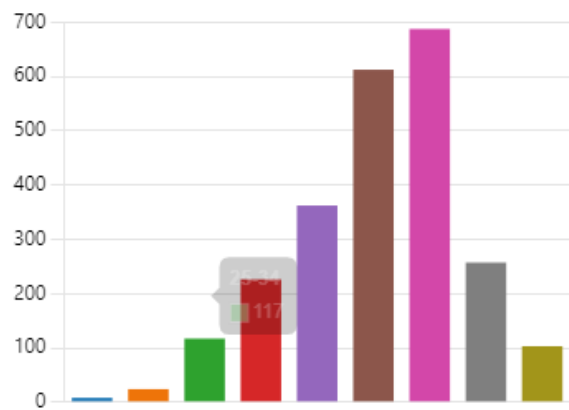
Gender

Male	1075
Female	1227
Trans man	2
Trans woman	7
Non-binary	3
Other	6
Prefer not to say	76



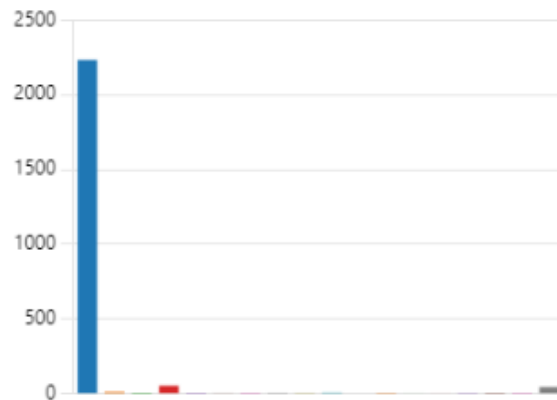
Age

Under 18	8
18-24	24
25-34	117
35-44	226
45-54	362
55-64	612
65-74	687
75 and over	257
Prefer not to say	103



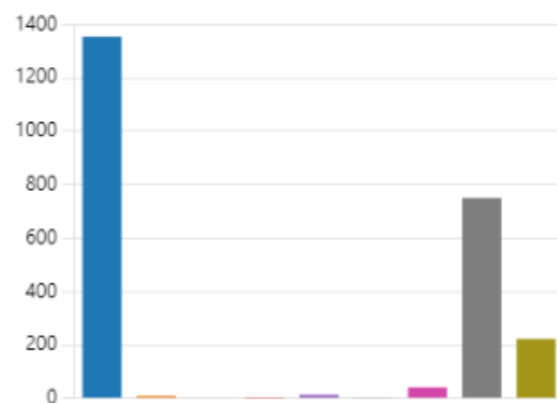
Ethnic background

English/Welsh/Scottish/Norther...	2232
Irish	14
Gypsy or Irish traveller	1
Any other white background	56
White and Black Caribbean	1
White and Black African	4
White and Asian	2
Any other mixed/multiple backg...	9
Indian	3
Pakistani	10
Bangladeshi	0
Chinese	2
Any other Asian background	5
African	5
Caribbean	2
Any other Black/African/Caribbe...	1
Arab	2
Any other background	47



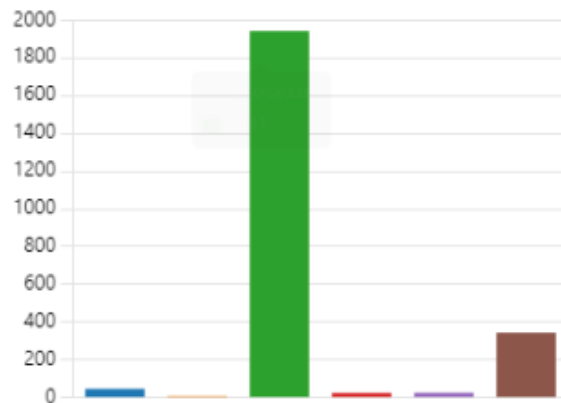
Religion

Christian (inc. C of E, Catholic, Pr...	1353
Buddhist	9
Hindu	0
Sikh	1
Muslim	14
Jewish	4
Other	42
No religion	750
Prefer not to say	223



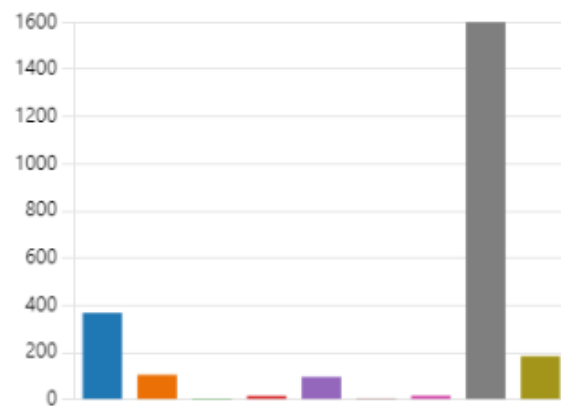
Sexual Orientation

Gay man	48
Lesbian/ gay woman	9
Heterosexual	1941
Bisexual	26
Other	27
Prefer not to say	345



Illness or disability

Mobility or Physical Disability	368
Mental Health	106
Speech Difficulties	1
Visual Impairment	16
Hearing impairment	97
Learning Disability	6
Autism	17
None	1600
Other	185



Care status

66. **Are you currently, or have you ever been in care?**

[More Details](#)

Yes	27
No	2369



Armed forces/Veteran

67. Are you, or a member of your family, served or currently serving in the armed forces?

[More Details](#)

[Insights](#)

● Yes	455
● No	1941



People in the homeless community

68. Do you class yourself as homeless?

[More Details](#)

[Insights](#)

● Yes	9
● No	2387

